

## EA Esthetics Membership Agreement

This Membership Agreement is for a monthly auto-draft membership for the EA Esthetics Membership. The membership fee (\$115/\$165/\$225) will be charged to your card on file each month. The membership tiers are as follows:

- Basic (\$115)
  - 60 Minute Facial each calendar month
  - 10% off add-ons or upgrades.
- Signature (\$165)
  - EAE Signature Facial each calendar month
  - 10% off regularly-priced products
  - 15% off add-ons or upgrades.
- Deluxe (\$225)
  - Deluxe Hydrafacial each calendar month
  - 10% off regularly-priced products
  - 20% off add-ons or upgrades.

The monthly service may be booked with any service provider. If a member chooses to upgrade their facial, the member will be charged member-pricing of the facial they choose, minus the membership fee for the tier they pay monthly for. For example: A Basic member upgrades their facial to a Signature Hydrafacial (\$199). The member will owe \$64.10 at check-out ( $\$199 \times .90 = \$179.10$  member price - \$115 membership = \$64.10). Members may not use their monthly facial credit on any monthly specials.

The membership will commence on the date of the first membership appointment and will automatically renew on the 1st day of each subsequent month. A minimum of 6 months is required. After 6 months, the membership will renew for another 6 months unless a written cancellation notice is received ([frontdesk@emilyanneesthetics.com](mailto:frontdesk@emilyanneesthetics.com)) 30 days prior to the 6th payment of your membership.

In order to cancel the membership, written notice must be provided at least 30 days prior to the next auto-draft. Written notice of cancellation may be emailed to [frontdesk@emilyanneesthetics.com](mailto:frontdesk@emilyanneesthetics.com). Failure to provide timely written cancellation notice will result in the continuation of the membership and the subsequent auto-draft for the following month. Members may "cancel" their membership early in order to upgrade or downgrade their membership to the next tier, however, this will start a new 6 month membership.

\*Military members and families are exempt from penalty if cancelling prior to the end of the 6 month contract, with proof of orders.

If a member has to late-cancel/reschedule their monthly appointment, our cancellation policy still applies: late cancel/reschedules are charged 50% of the member service price as a cancellation fee. Please review our policies completely.

If a member is unable to use their monthly facial credit, the credit does roll over to the next calendar month. Facials may only be performed once per calendar month, spaced 30 days apart, to maintain members' skin integrity. The member may give their credit to a friend or family member, if the member has a rolled-over credit available. If the membership is cancelled, and there are leftover credits on a member's account, the credits are valid up to three months post-cancellation.

As long as the membership fee, specified above, is paid in a timely manner in accordance with your membership contract, your membership will be considered active and in good standing. If the membership payment method on file is declined, Square will immediately issue an invoice

via email. If the invoice is unpaid after 3 days, Square will automatically try to take the payment again every 3 days for 9 days. If you do not pay your subscription fee within those 9 days, any future appointments will be cancelled and your subscription will be considered inactive. The inactive member will also not be able to become an active EAE member in the future due to lack of good standing.

You have the right to receive a notice in the event that we make any changes to the terms and conditions of your membership that will effect the monthly auto-drafted membership fee amount specified above, or the services rendered. We may modify our services or the terms and conditions of this Agreement at any time. Notices of changes will be published to social media and sent out via email to all clients subscribed to EAE's emails at least 30 days prior to the change going into effect.

This clause aims to ensure that both parties are aware of the obligations and requirements regarding the membership and its cancellation. Please ensure you have read carefully over the terms and conditions prior to signing the contract.

### **Recurring Charge Agreement**

This recurring charge is to cover the cost of the monthly EA Esthetics Membership fee. I authorize this business to charge and keep my credit card on file for my monthly EA Esthetics Membership fee in the amount of \$115/\$165/\$225, depending on the membership I select in the EA Esthetics Membership Contract, on the date I sign up for the Membership and for the same amount on the first of each month thereafter.

I acknowledge that I will receive a receipt for each charge made and that no prior notification is needed unless the date or amount of a charge is subject to change, in which case the Business must notify me of such changes at least [number of days notice] days in advance of when the change(s) will take affect.

I understand that the terms of this authorization will remain in effect until I request that they be terminated. I acknowledge that I am responsible for making this request at least [number of days required for cancellation notice] days in advance of the next scheduled charge date to ensure I am not charged again.

### **Card on File**

I authorize this business to keep my credit card on file for any future membership-related transactions until I request a cancellation.

I understand that the terms of this authorization will remain in effect until I request that they be terminated. I acknowledge that I am responsible for making this request in writing.

### **Policies**

Please click the link to view our policies.

<https://www.emilyanneesthetics.com/policies>